



Tasmanian Collection Service

COLLECTION AND CREDIT REFERENCE SERVICES

Tasmanian Collection Service - Client Agreement

To become a member of Tasmanian Collection Service, please complete and sign this Agreement.

Client Details		
Customer Name:		
Proprietor (if any)		
Trading Address:		
Postal Address:		
Contact Name:	Email Address:	
ACN (If applicable)	ABN (If applicable)	
Telephone No:	Fax Number:	
In order for us to determine how to correctly handle the information you provide us, please answer the following		
Are you a Credit Provider? ie do you normally provide credit where payment by customers is deferred		
Yes <input type="checkbox"/>	No <input type="checkbox"/>	
If Yes, do you provide "consumer credit" ie credit which is for personal, domestic or household purposes?		
Yes always <input type="checkbox"/>	Yes sometimes <input type="checkbox"/>	No <input type="checkbox"/>

If you have specified an email address above, we will provide you with logon access details to our website. This enables you to obtain credit reports or lodge, view and add comments to debts you have lodged with TCS.

Warranties and Information

For the purposes of debt recovery services it is agreed that from time to time the Client may lodge with Tasmanian Collection Service unpaid accounts for collection. For each lodgment Tasmanian Collection Service will act as and is hereby authorised to act as the mercantile agent of the Client and the Client agrees to pay both the collection charges of Tasmanian Collection Service and the costs and expenses incurred by Tasmanian Collection Service in the undertaking of steps to recover payment for accounts so lodged. Commission is payable on any amount collected after the account is lodged.

For the purposes of credit reporting services the Client acknowledges and the Privacy Act 1988 specifies that the Client requires authority from their customers to access their customer's Consumer Credit Information File. The Client also requires authority for access to an individuals Commercial Credit Information File. The Client agrees that they will only access Credit Information Files with due authority and for those purposes permitted under the Privacy Act 1988.

The Client notes that further information in relation to the duties imposed by the Privacy Act 1988 can be obtained from the Office of the Privacy Commissioner on 1300 363 992 or at www.privacy.gov.au.

Tasmanian Collection Service warrants all information provided to it by its Clients will be used in a manner prescribed by State and Federal legislation.

Authority

Unless the Client advises to the contrary, the Client authorises Tasmanian Collection Service to record debts lodged by the Client on its Credit Information File in accordance with the type of credit provider the Client has specified in this Agreement, and to update changes in the status of those debts as they occur. Should the client provide both consumer and commercial credit (as specified above) all debts lodged will be treated as commercial debts unless advised otherwise.

Definitions

Credit Provider – Any organisation or individual where a substantial part of their business or undertaking is the provision of credit. **"Credit Information File"** - any record that contains information relating to an individual which is kept by Tasmanian Collection Service in the course of carrying on their credit reporting business. **"Commercial Information"** – Information pertaining to an individuals business activities. Information, which cannot be, defined as either commercial or consumer may be retained on the commercial section of an individuals credit information file with TCS.

Signed	Print Name	Date / /
Position		
When complete please return or fax to Tasmanian Collection Service		
GPO Box 814 Hobart TAS 7001 Phone 03 6213 5555 Fax 03 6234 2988	PO Box 525F Launceston TAS 7250 Phone 03 63321355 Fax 03 6334 1207	PO Box 355 Burnie TAS 7320 Phone 03 64303755 Fax 03 6431 7905
		PO Box 241 Devonport TAS 7310 Phone 03 64210855 Fax 03 6424 8832
Email: clientservices@tascol.com.au		